

# George Ciesinski

Front-End Developer

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## EXPERIENCE

### **New Era Technology, Toronto** — *Video Conferencing Support Company*

Customer Service Center Advocate April 2017 - October 2022

- Created a [python application](#) which replaces shortcut commands with text templates in order to help colleagues save time spent copying and pasting numerous templates into emails throughout the day
- Connected video endpoints to enterprise video conferences and provided live operator support to participants
- Investigated and resolved network and device issues by working with technology providers such as Cisco, Zoom, Microsoft Teams, and BlueJeans

### **Humber College, Toronto** — *College of Applied Arts and Technology*

IT Client Services Analyst August 2015 - March 2017

- Provided over-counter support to staff and students to resolve account access issues, as well as provide information about educational resources
- Provided technical troubleshooting over phone and email to students unable to access resources from home and abroad

### **Multimatic, Markham, Markham** — *Automotive Manufacturing Plant*

Jr. Database Administrator May 2013 - August 2013

- Architected ETL process between MS Access and MySQL to modernize tracking of manufacturing failure data
- Linked Kepware to MySQL to track errors, states, and part counts in various automated manufacturing systems
- Tested alternative methods such as Microsoft Open Database Connectivity (ODBC) and VB Script to link company databases

## EDUCATION

### **Humber College, Toronto** — *Electro-mechanical Engineering Advanced Diploma*

September 2011 - April 2014

- Programmed articulated robots and Programmable Logic Controllers using Ladder Diagrams and Structured Text
- Utilized various programming languages such as VB, C++, and C# to program microcontrollers and create visual controls for human machine interfaces
- Designed an industrial 3D printer for final year project which using open source Prusa3D software

## PROJECTS

All projects can be found on: <https://georgeciesinski.me/>

### **[Todo Web App](#)** — *Using HTML, SASS, JavaScript, and Webpack*

A responsive web app that allows you to create multiple todo lists which are saved in local storage

### **[Restaurant Page](#)** — *Using HTML, SASS, and JavaScript*

A website for a French fine dining restaurant which updates dynamically depending on the content of the menu

### **[Library App](#)** — *Using HTML, SASS, JavaScript, and Open Library API*

Add books using ISBN or title to track which books you have read or are currently reading

## SKILLS

Problem Solver

Quick Learner

Team Player

Creative

## Languages

JavaScript

Python

HTML

CSS

SASS

## Frameworks

Flask

Bootstrap

## Tools

Git

Webpack

Jest

## OS

MacOS

Windows

Linux

## INTERESTS

Sci-fi / Fantasy

Cycling

3D Printing

Brewing Mead

References available upon request